

House Rules

- 1 General Hygiene: Please ensure your dog has been walked and been to the toilet prior to their appointment.
- 2 Safety: If your bitch is in season you will need to rebook your appointment as we are unable to groom her during this time.
- 3 Awareness: Please make us aware if your dog has any medical conditions.
- 4 Late Pick Up: Due to different closure times each week, please ensure you collect your dog at your allocated time. Late pick up will result in extra charges.
- 5 Missed Appointments: A £10 charge will be added if you missed your last appointment or did not give 24 hours' notice of cancellation.
- 6 Charges: If we discover your dog has fleas a fee of £8 will be charged.

I confirm that I have read and understand the above conditions.

Signed

Date.....